

# Study Administration in Castor EDC

## 1. Register an account

You will receive an invitation by email for the study for which you need to do data entry. Please click the link in the email, it will redirect you to the registration page.

Alternatively, you can go directly to our website to create an account before being invited to a study. You will choose the site to create your account on based on the location of your study data<sup>1</sup>.

EU Account: <https://data.castoredc.com/register>

UK Account: <https://uk.castoredc.com/register>

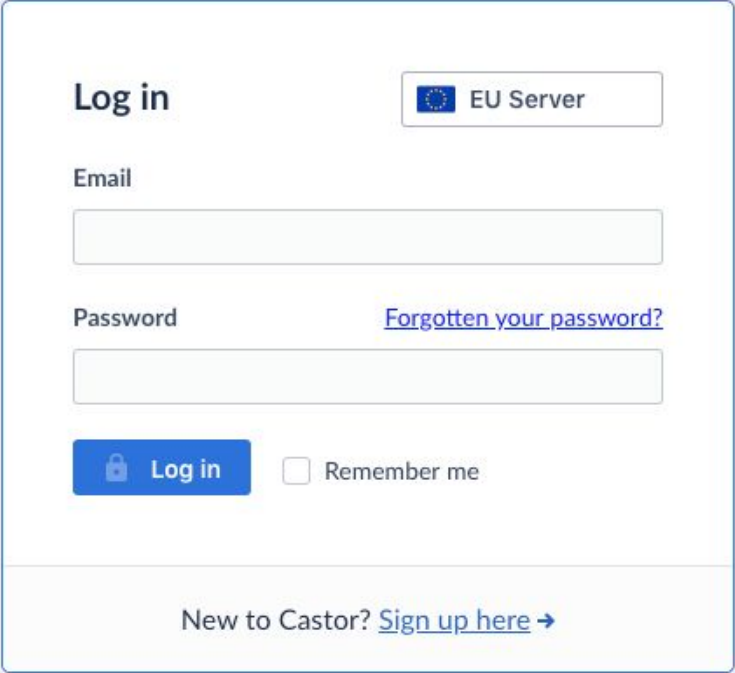
US Account: <https://us.castoredc.com/register>

To register your Castor account:

1. Fill in your first and last name(s).
2. Enter your email address and choose a strong password, consisting of at least 8 characters, one uppercase letter, one lowercase letter and a number.
3. Click on 'Register'. Shortly after registering your details, an email with an activation link will be sent to the email address you have provided. Click on this link to confirm that the supplied email address belongs to you and verify your account.

<sup>1</sup> The server you choose is not related to your own location; it is where your study data is stored. For example, if you work from the US, but your study admin from the Netherlands has chosen to store the study on the EU server, you should also choose the EU server when you login.

## 2. Log in



The image shows the Castor EDC login interface. At the top is the Castor logo. Below it is a 'Log in' section. On the right of this section is a button labeled 'EU Server' with a European Union flag icon. Below the 'Log in' text are two input fields: 'Email' and 'Password'. To the right of the 'Password' field is a link that says 'Forgotten your password?'. Below the input fields is a blue 'Log in' button with a lock icon, and a checkbox labeled 'Remember me'. At the bottom of the login section is a link that says 'New to Castor? Sign up here →'.

1. To access the study, log into Castor EDC via <https://data.castoredc.com>. If your study is on the US or UK server, you can also directly go to <http://us.castoredc.com> or <http://uk.castoredc.com>, respectively.
2. Choose the server that is used for your study in order to be able to access the study.
3. Enter your email address and password.
4. Click on 'Login'.

### 3. Start a study

After logging in you will be redirected to the page 'My studies', which is an overview of all your studies (databases). If you have none, the list will be empty. You can start by creating a new study.

1. Click on 'New Study'.
2. Fill in the study details:

Create New Study

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**Study information**

Name of your study

Trial registry ID  (optional)

If your study is linked to a trial registered in a trial database, please supply the trial registry ID.

**Initiating institute information**

Name of your institute  Abbreviation

Country of your institute

**Templates** ⓘ

Templates are pre-made forms which help you design your study more quickly.

☐ Randomized trial  
☐ Observational study  
☐ Registry / Biobank  
☐ Survey study  
☐ All forms  
☐ No template

**Study type** ⓘ

☐ Real  
☐ Test  
☐ Example

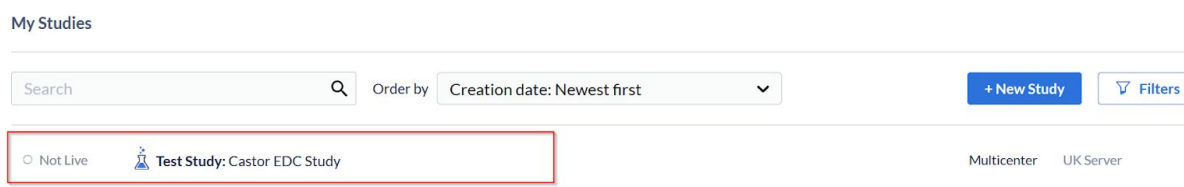
- **Name of your study:** Fill in a study name, which must be globally unique within Castor.
- **Trial registry ID:** Fill in the ID of the trial registry your study is registered in (if applicable, e.g. clinicaltrials.gov)
- **Name of your Institute:** Complete the details of the institute that your study will be associated with.
- **Institute abbreviation:** Enter the institute abbreviation consisting of a minimum of three letters and maximum of five letters. There are no restrictions when you create your own institute abbreviation(s) within your study.
- **Institute country:** Choose a country where the institute is located.
- **Templates:** If you are new to Castor, we recommend using these pre-made forms. When you enable this setting, we create your study with some example phases, steps and fields to get you quickly started. Alternatively, you can select 'No template' to build your study from scratch.

- **Study type:** If you are using this study for testing purposes only, choose test study. If you are collecting data, please choose real study.
3. Confirm that you have followed the workshop (<https://workshop.castoredc.com/>) and are aware of the manual (<https://helpdesk.castoredc.com/>).
  4. Click on 'Get started!'

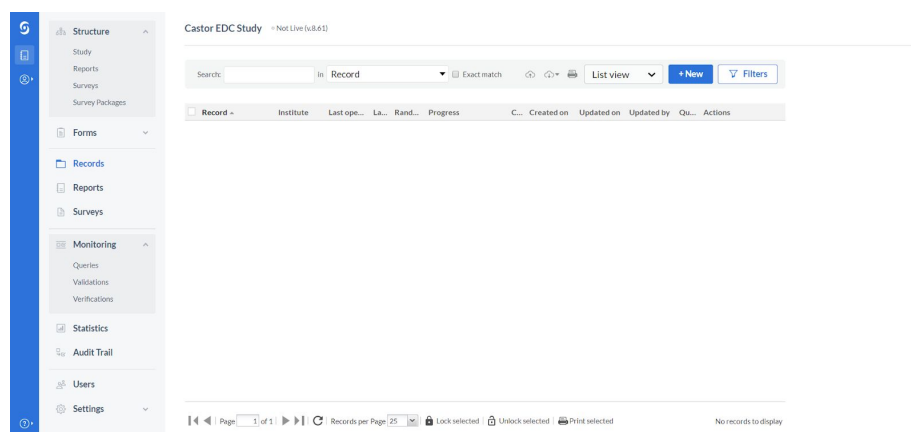
## 4. Introduction to Castor

### 4.1 - Manage your study

Once you have logged into Castor EDC, you will see the Study overview, where all of your studies (databases) are shown. If a study is live (indicated by a green button and 'Live' to the left of the study name), you can click on the study name to enter the study and start data entry.



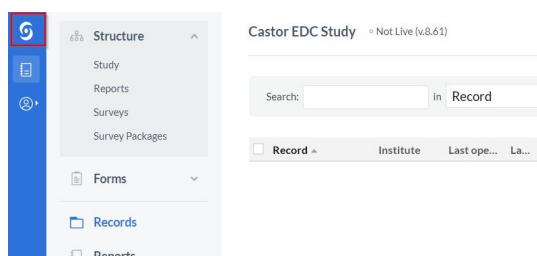
The study will open on the Records tab. There can be up to ten tabs visible in the management view, depending on the settings you define for the study.



1. **Structure:** This is where you define the structure of your study. This is the first step you take when building your study. There are three types of forms you can use.
2. **Form:** Here you can create your forms, i.e. your fields (questions).
3. **Records:** Here you can create and access records for data entry.

4. **Reports:** Here is an overview of all reports added to the study.
5. **Surveys:** Here you can find an overview of all the survey invitations that have been created. This tab is only visible if Surveys is set to 'Yes' in Settings.
6. **Monitoring:** Queries, validations, and verifications are shown in this tab. This tab is only visible if Monitoring is set to 'Yes' in Settings.
7. **Statistics:** This tab shows number of inclusions and the number of records randomized per institute per group.
8. **Audit trail:** This is the complete audit trail for the study. This tab will only be visible for users that have all management rights enabled (i.e. Manage Records, Form, Users, and Settings).
9. **Users:** Here you can invite users can to a study and manage their study rights.
10. **Settings:** Here all the settings for the eCRF are managed.

If you want to go back to your 'My studies' overview, click on the Castor logo icon in the left upper corner.



## 4.2 - Determine the study structure

Before you can create your questions in Castor, you need to determine what kind of forms you need to use for your study. In Castor we distinguish between 3 types of forms:

1. **Study forms:** the actual 'Case Report Form' in which you collect patient data.
2. **Reports:** the repeating forms can be used for repeating data such as Adverse Event Reports, medication, and repetitive measurements such as blood pressure. They have a 'one-to-many' (1:N) relation with the record. In your study form you can refer to a report.
3. **Surveys:** questionnaires that you can send to participants using their email addresses.

## 5. Create study forms, reports, and surveys

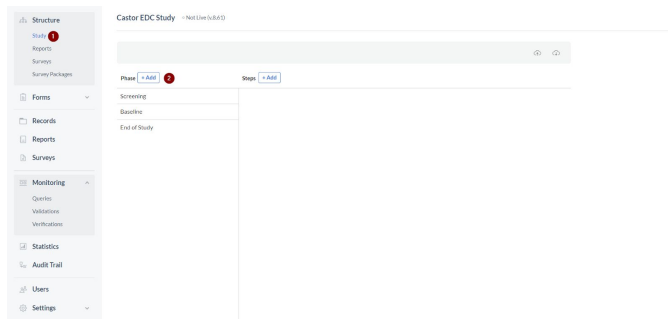
If you know what kind of form you should use, you can start creating them. The three forms are made in a similar manner.

1. Navigate to the Structure tab.
2. Navigate to a sub-tab:
  - Click on the Study sub-tab to create study forms
  - Click on the Reports sub-tab to create reports
  - Click on the Surveys sub-tab to create surveys

### 5.1 – Create a phase, report or survey

Phases are periods in a study, e.g. 'Baseline', 'Visit 1' etc. Only study forms have phases; reports and surveys don't.

1. Select 'Study' from the Structure tab.
2. Select 'Add' next to the Phase column.



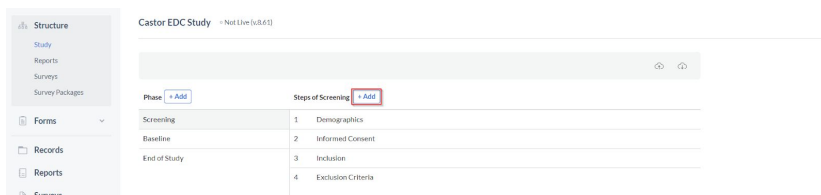
The Add a Phase dialog window will open where you can select the positioning of the phase, name of the phase, and duration.

 The 'Add a phase' dialog window has a blue header. It contains three input fields: 'Position' with a dropdown menu set to 'After End of Study', 'Phase name\*' with an empty text box, and 'Duration (in months)' with an empty text box. Each field has an information icon (i). At the bottom are 'Save' and 'Cancel' buttons.

## 5.2 - Create a step

Steps are sections inside a phase, report, or survey. Steps break up big forms in several 'pages', and make the form user friendly and less bulky. You can create one or several steps, e.g. 'Demographics' or 'Informed Consent at Screening'.

1. Click the 'Add' button in the right panel next to Steps of Screening to add a new step.



2. Define the step properties.

The 'Add a step' dialog box is shown with the following fields:

- Position**: A dropdown menu showing 'Screening - After Step 1. Demographics'.
- Step name\***: A text input field containing 'Informed Consent'.
- Step description**: An empty text input field.

At the bottom right of the dialog are 'Save' and 'Cancel' buttons.

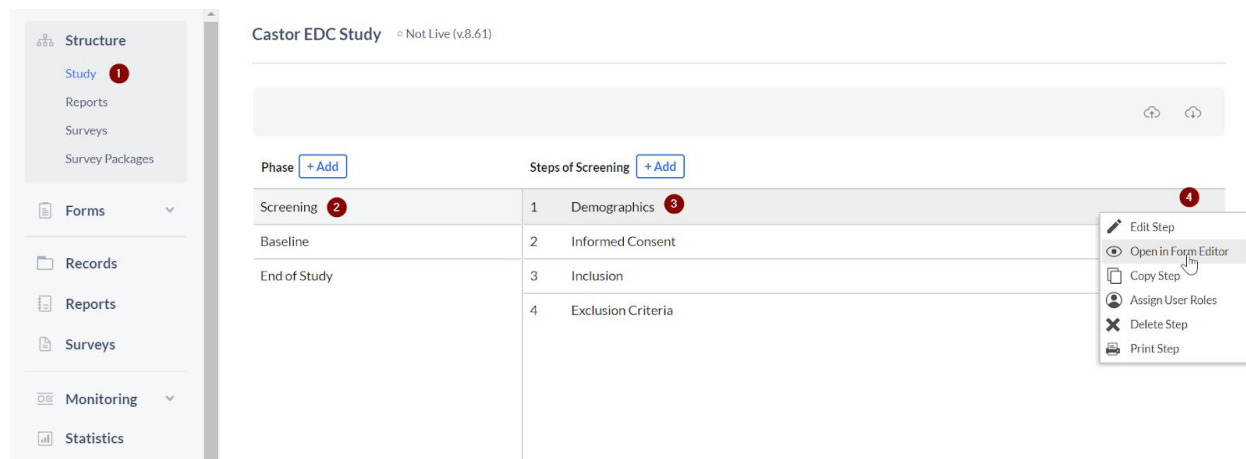
- Choose the position for the step.
  - Choose the name for the step e.g. 'Informed Consent'.
  - Optional: Choose a description for this step, this text will be added to the top of the step in data entry.
3. Click 'Save'. The step will be shown in the right panel.

## 5.3 - Create fields

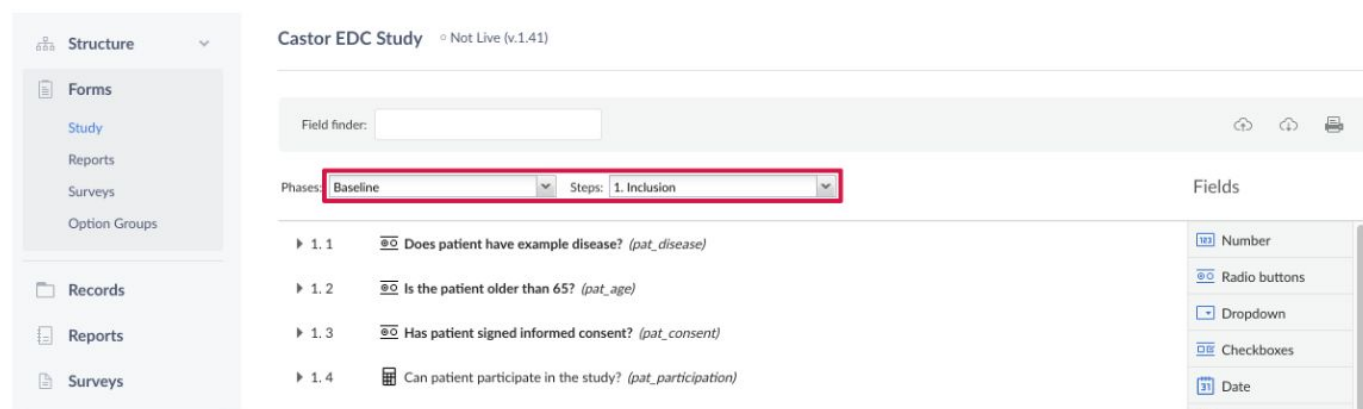
Fields are the actual questions in your form. Each step can have any number of fields, but we advise users to keep the number of fields per step low, to make sure the forms don't get too long.

1. Navigate to the Structure tab and select the form you would like to add or edit fields for e.g. Study, Reports, or Surveys.
2. Click on the phase, report, or survey you want to add or edit fields for.
3. Select the phase you want to add or edit fields for.

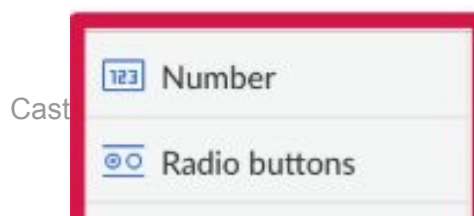
- Click on the cogwheel next to the step you want to add or edit fields for and select 'Open in form editor'.



You will be redirected to the Form tab. This is where you can add and edit fields. You can also select the phase and step from the dropdown menu:



Choose a field type in the right panel of the form builder.





- **Number:** this field can only contain numbers.
- **Radio buttons:** displays an option list from which the user can choose only one option. The buttons can be placed vertically or horizontally.
- **Dropdown:** displays an option list from which the user can choose only one option. If you have a large number of options, this is more convenient than a radio button field. Dropdown fields with a large number of options (>250) turn into a search box which improves data entry performance for studies with large option groups.
- **Checkboxes:** displays an option list from which the user can choose multiple options.
- **Date:** field in which the user can select a date, displayed in the format dd-mm-yyyy.
- **Year:** displays a year value, the lower limit for the year field is 1891 and the maximum is 2099.
- **Time:** this field can be used to display a time value (hh:mm). By default, time values are listed based upon the 24 hour clock and are divided into 15 minute increments. To add exact time values, type the digits e.g 15:32 into the field manually.
- **Calculation:** used to access variables from your study to calculate values, e.g. a BMI from weight and length.
- **Slider:** useful for VAS-measurements and other numeric values with clear minimum and maximum values.
- **Remark:** this is not a real field, but rather a line of text you can add to your forms to provide the user with more information and structure the form.
- **Summary:** create summaries of collected data in your eCRF.
- **Repeated Measure:** with this field you can quickly add repeated measures in the data entry. When creating a repeated measure field, you can select to display measurements for all linked phases or reports for a specific repeated measure.
- **Text:** a text field that can contain any value (single line). The maximum length for this field is 4196 characters.
- **Text (multiline):** a text field that can contain multiple lines of text. The maximum length for this field is 4196 characters.
- **Randomization:** displays the assigned randomization group of a record in the form (for example, 'placebo' or 'treatment').
- **Upload File:** allows the user to upload a file that belongs to the record or a survey (i.e. an image, pdf, etc.). The maximum file size is 5MB.
- **Image:** The image field serves as a graphical alternative to the Remark field. You can upload an image here that will be displayed inline in the form. SVG image format is not supported.
- **Grid:** field type to group closely related data in a tight interface (table).
- **Date & time:** this field can hold a date and time. Displayed in format dd-mm-yyyy and hh:mm
- **Number & Date:** stores a number value alongside a date, can be used for laboratory results.





- **Add Report Button:** created a button which allows you to quickly add a certain report in the data entry.
- **Add Survey Button:** created a button which allows you to quickly add a certain survey in the data entry.

When adding a new field, or editing an existing one, you will see the field properties screen. Different types of fields have different available basic properties. Basic properties that need to be filled out are:

- **Position:** determines where the field appears on the form
- **Label:** defines the label that the field has. The label is the actual question (e.g. 'What is the patient's gender?' or 'Gender'). The label has a limit of 1024 characters.
- **Variable name:** used when you export your data or in calculation fields. This name identifies your variables and must be unique (e.g. 'baseline\_gender').
- **Field type:** Change the field type.
- **Is this field required?:** If you set it to 'Yes', this field will be taken into account when calculating the form completeness.
- **Measurement unit:** This is displayed after the field and shows the user which units are expected, e.g. 'cm' or 'mmol/L'.
- **Help/info text:** This text can be toggled by the user to display additional information about the field. Use this for lengthy explanations. You can add styling to the help text using Markdown tags.
- **Help/info text preview:** Render a preview of the styled text.

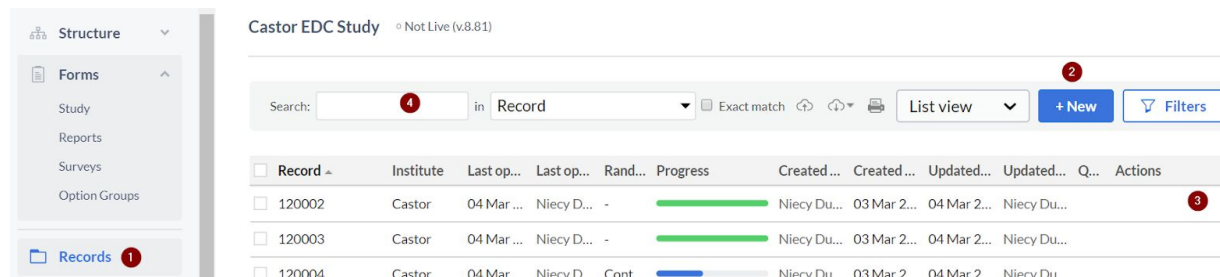
Click 'Save'. The field will appear in the right panel.

There are four icons on the right hand side of the field which you can use to:

-  Edit a field
-  Copy a field
-  Move a field
-  Delete a field

## 6. Test your form

Now that you have created your forms, it's time to see how they are functioning. You first need to create a test record.



1. Click on the Records tab
2. Click on 'New record'. You will be prompted to select an institute. By default, Castor will generate incremental IDs per institute. The 'New record details' dialogue box will open and you will select the Institute you wish to add the record to. The record ID will be auto generated. You can customize the record IDs in the Settings tab.

The screenshot shows a 'New record details' dialog box. It has a blue header with the title 'New record details' and a close button. Inside the dialog, there are two fields: 'Institute:' with a dropdown menu showing 'Please select an institute', and 'Record ID:' with a text input field. At the bottom right of the dialog is a blue 'Next' button.

3. Click 'Next'. Your record will be created and will open and land on the first phase and step of the record for data entry.

You can now test your form. Enter data to see whether your form is functioning well!

## 7. Add user to your study

### 7.1 - Add a user

1. Navigate to the Users tab.
2. Click on 'Add user' to add someone to the study.

Castor EDC Study • Not Live (v.9.01)

Filter users:

Edit roles Notify selected users **+ Add user**

<input type="checkbox"/>	First name	Last name	Status	Manage rights	Institute rights	Email	2FA	Edit rights	Actions
<input type="checkbox"/>			Confirmed	6	2				

- A pop-up will be shown. Fill in the user's email address and select an institute to which the user belongs. (If you need to add additional institutes, you may do so when you define the user's rights in the next step). You can also add an additional message to inform them about the invitation.

**Create a new user**

Complete the form to add a new user to this study. They will receive an invitation by email.

Email address

Choose an institute:

Additional message

**Add user** **Cancel**

- Press 'Add user'.

The added users will be shown in the Users tab. If the user already has a Castor account, the study will be added to their list of studies and their status in the Users tab will be set to 'Confirmed'.

If the user does not have a Castor account, they will receive an email in which they are asked to register before being able to enter your study. They will be listed as 'Invited' if they have not yet signed up. If you want to remind them to join, or when they lose the email you can click the envelope button under 'Actions' to resend the invite.

<input type="checkbox"/> First name	Last name	Status	Manage rights	Institute rights	Email	Edit rights	Actions
<input type="checkbox"/> John	Thompson	Confirmed	4	4	john@castor.edc.org		
<input type="checkbox"/> Alice	Johnson	Confirmed	6	4	alice@castor.edc.org		
<input type="checkbox"/> Steve	Johnson	Confirmed	1	4	steve@castor.edc.org		
<input type="checkbox"/>		Invited	0	0	g.brown@castor.edc.org		
<input type="checkbox"/> John Doe	Smith	Confirmed	4	4	john.doe@castor.edc.org		

## 7.2 - Define user rights and roles

After adding a user, you can assign user rights and roles to the new user. Rights are the individual rights that you can define for each users, whereas roles are a set (combination) of rights. By default newly created users do not have any rights within your study.

Click on the cogwheel next to a user (under the column name 'Edit rights') or double click on the user. A pop-up will be shown:

User rights for **John Thompson**

Institute rights

Management rights

Institute ^	User role	Add	View	Edit	Email	Rand.	View ran	Sign	Lock	Verify	Query	Archive	Export
All institutes	None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Castor	Admin	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Test Institute	Data-e...	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Save

Close

### 7.2.1 Institute rights

Rights to access records are given per institute. They can be given in two ways:

- by assigning a User role to the user. You can choose one of the pre-defined roles or create your own roles.

- by clicking the checkboxes for each right manually

The record rights per institute are as follows:

- **Add:** Allows the user to add new records and to add reports to a record.
- **View:** Allows the user to view created records.
- **Edit:** Allows the user to enter and edit data in a record.
- **Email:** Allows the user to view and/or edit the stored email address within a record or within a survey invitation. Note: To be able to edit a record email address it is also necessary to have Edit rights.
- **Rand. (randomize):** Allows the user to randomize records. Note: This was formerly combined with the 'View randomization' right, so all users who could randomize a record would also be able view the randomization. This has since been split into separate rights to allow for double-blinded randomization.
- **View rand. (view randomization):** Allows the user to view the randomization allocation for a record.
- **Sign:** Allows the user to digitally sign study forms.
- **Lock:** Allows the user to lock records, preventing further data entry.
- **Verify:** Allows the user to do source data verification of data entry.
- **Query:** Allows the user to create and close queries (used for monitoring).
- **Archive:** Allows the user to archive records.
- **Export:** Allows the user to export data.
- **Send surveys:** Allows the user to create and send survey invitations as well as create and manage groups for bulk invites.
- **View surveys:** Allows the user to view and enter survey data
- **Encrypt:** Allows users to view and edit encrypted data.
- 

Click 'Save' to save changes. Click 'Close' to discard changes and close the pop-up.

### 7.2.2 - Management rights

The management rights are advanced rights for users that are managing the study (in contrast to only doing data entry). Click on the 'Management rights' tab.

User rights for [redacted]

Institute Rights Management Rights

Manage Records: (i) ☐ No ☒ Yes 1

Manage Forms: (i) ☐ No ☒ Yes

Manage Users: (i) ☐ No ☒ Yes

Manage Settings: (i) ☐ No ☒ Yes

2 Save Close

1. Select management rights for the user. The management rights are as follows:

- **Manage Records:** Allows access to the Records, Surveys, and Statistics tabs. The exact data the user will have access to depends on the institute rights. For example, a user who needs to view the records for institute X will need to have 'Manage records' rights, but also 'View' rights for institute X.
- **Manage Form:** Allows the user access to the Form tab.
- **Manage Users:** Allows the user access to the Users tab.
- **Manage Settings:** Allows the user access to the Settings tab.
- **Note:** To be able to see the Audit trail, you need all management rights.

2. Click 'Save' to save changes. Click 'Close' to discard changes and close the pop-up.

Keep in mind that only users with 'Management rights' will be able to access the study when it is not live.

## 8. Settings for your study and going live

Navigate to the Settings tab. In this tab, you can define the settings of your study. There are five categories in the tab: General, Study properties and price, Invoice details, GCP, and Other. When you go live (i.e., before you start collecting data), the sections General, Study properties and Billing details and the user's profile of the main contact (the person setting the study to live) need to be fully completed.

## 8.1 - General settings

**Castor EDC Study** ◦ Not Live (v.8.8.1)

**General**

Study name:

Castor Study ID:

Trial Registry ID:

Multicenter study: 3 institutes participating [Manage institutes](#)

Main contact:

Type of study:

Status:

Logo:  [Browse...](#) [Save Image](#)

**Study properties and price**

Sponsor type: ☒ Non-commercial ☐ Commercial ☐ Registry ☐ Other

Study design: ☒ Prospective ☐ Retrospective

Inclusions:

[Save changes](#)

- **Study name:** the study name which is displayed on the homepage and above your forms during data entry.
- **Study ID:** unique study identifier, which can only contain alphanumeric characters and dashes and is limited to 250 characters. It is used in the URLs of your study if you want to bookmark certain pages.
- **Trial registry ID:** ID of the trial registry your study is registered in (if applicable, e.g. clinicaltrials.gov).
- **Multicenter study:** manage participating institutes. Institute rights are defined in the Users tab.
- **Main contact:** the email address of the contact person who is responsible for the study (usually the study admin). The e-mail address will be listed below the data entry screen, so that other users can contact the study admin.
- **Type of study:** change the study type, as displayed in the My Studies overview. Can be set to Real, Test or Example study. Use 'Real' if you will collect real patient/subject data in the study
- **Status:** determines if the study is accessible for data entry. If the study is not live, data can only be entered for testing purposes via 'Manage records'. Users without management rights cannot enter data if the study is not live.



- **Logo:** Upload a logo for your study. Upload your image by clicking 'Browse...', then click 'Save Image'. The logo will appear in data entry. You can also include this logo in survey invitations by using the {logo} syntax. We recommend a logo size of 193 x 75 pixels.

## 8.2 - Study Properties and Price

The next part contains all study details to determine the cost of the study:

Castor EDC Study - Not Live (v8.8.1)

Study properties and price

Sponsor type: ☒ Non-commercial ☐ Commercial

Study design: ☒ Prospective ☐ Retrospective ☐ Registry ☐ Other

Inclusions:

Duration in months:

Centers:

Randomization: ☒ Yes

Monitoring: ☒ Yes

Surveys: ☒ Yes

Encryption: ☒ No

Premium support: ☒ No

Payment period: ☒ Up front (10% discount)

Enabling GCP (below) is recommended when using randomization.

Fill out the study parameters to see your price.

Save changes

- **Study type:** Specify if your study is a non-commercial or commercial study.
- **Study design:** Specify the design type of your study.
- **Inclusions:** Specify the number of inclusions in your study (i.e., how many records do you expect in the database?).
- **Duration in months:** the duration of data collection ( i.e., how long will your study be active/live?)
- **Centers:** How many centers will be participating/included in your study?
- **Randomization:** Choose if you want to use randomization for your study. Learn more about randomization in your study [here](#) and [here](#).
- **Monitoring:** Choose if you want to use monitoring for your study. Learn more about monitoring in your study in the manual for monitors.

- **Surveys:** Choose if you want to use surveys for your study. Learn more about surveys in
- **Encryption:** Select if you will use encryption for your study. If selected, you will be able to encrypt select fields.
- **Premium support:** Choose if you want to have premium support for your study. Learn more about Premium Support via <https://www.castoredc.com/premium-support/>
- **Payment period:** Specify if you want to pay upfront (with a 10% discount!) or yearly.

For more information on pricing, visit <https://www.castoredc.com/pricing>

### 8.3 - Invoice details

Enter all the billing details for this study, including the address that the invoice for the study will be sent to. Please specify the 'Project number' to ensure the invoice gets declared for the right project:

Structure

Forms

Records

Reports

Surveys

Monitoring

Statistics

Audit Trail

Users

Settings

Study

Metadata

Notifications

Randomization

Castor EDC Study

Not Live (v8.81)

Invoice details

Billing code

No

Billing contact:

Organisation:

(Billing) department:

Street and number:

Postal code:

City:

Country:

Billing contact email:

Cost center:

Project number:

Other payment reference:

International VAT Nr:

Save changes

## 8.4 - Good Clinical Practice

You can choose whether to enable GCP for your study:

GCP

Confirm Changes:

Verification types: [Manage Verification Types](#)

- **Confirm changes:** If you are using the extra GCP features, you can choose to enable the 'Confirm changes' functionality. This will require the user to enter reasons for changes that are made to the data according to GCP requirements.
- **Verification types:** manage verification types including adding and deleting source data verification and other verification types. Learn how to set up (Source) Data Verification in the manual for monitors.

## 8.5 - Other

Other

Record IDs:

Clear inapplicable child fields:

Enable beta features:

Enforce 2FA:

Only show records with exact match when searching:

Records overview custom columns: [Manage custom columns](#)

IP white list: [Manage list](#)

- **Record IDs:** Choose how you want IDs for new records to be generated. You can customize the IDs by selecting 'Custom definition'.
- **Clear inapplicable child fields:** When set to 'Yes', this setting clears the inapplicable child fields at change of a field. For example: when changing the gender from female to male, all pregnancy fields are cleared. The system will always ask for confirmation before existing data are being cleared.

- **Enable beta features:** When set to 'Yes' this setting enables the automation engine functionality.
- **Only show records with exact match when searching:** Choose whether you want your search for records to match the exact strings you input into the search field in the Records tab.
- **Record overview custom columns:** Add and delete custom columns to the Records tab.
- **IP whitelist:** Whitelist a range of IP addresses in CIDR format. The study will then be accessible from the IP addresses on the list only.

## 9.2 - Set a study to live

"Going live" in essence means that your study will be running and you can start collecting data. To set your study to live, go to the Settings page of your study and in the top section find the field 'Status' and select 'Live'. Before going live, you need to fill in the fields for 'Study properties and price' and 'Billing'. Please consider the following consequences:

1. The price of the study will be shown and is based on the information you enter in the 'Study properties and price' form. It is important to fill out this form truthfully and as completely as possible. You will receive the full pricing overview by email after you set your study to live. In case you have received a billing code (e.g. if you are from an institute that has a Castor institute license), you will need to enter this in the billing code details section.
2. When you set your study to live, you will no longer have access to your form builder. If you need to make further changes to your CRF, you will have to turn it back 'offline'. Be careful when you do this, as changes will be reflected in already existing records and might affect collected data. Therefore, we recommend that you and your team thoroughly test your eCRF thoroughly before going live.
3. Be aware that after going live you will not be able to delete anything. This is in accordance with Good Clinical Practice (GCP) data. For example, records will need to be archived instead of being deleted. Archived records will not get exported nor influence your study in any way, but will still be traceable/recoverable in case of an audit. If you would like to archive records and might need to use the data from the archived records in the future, we recommend to export the data first.

## 9. Further information

If you would like to view our Castor EDC video workshop, you can do so [here](#).

For more information regarding data entry, please check Castor EDC's knowledge base: <https://helpdesk.castoredc.com>. If you have any questions or concerns, please contact us at [support@castoredc.com](mailto:support@castoredc.com)